



EUROPEAN COMMISSION
Directorate-General for Trade
Directorate G – Trade defence

TRON.tdi

Getting started

Version 1.10 – December 2021

What is TRON.tdi?

TRON.tdi is an electronic platform serving as a single entry point for electronic communication between interested parties in Trade Defence cases and the European Commission, Directorate-General of Trade.

TRON.tdi is designed to have four main functionalities:

- **Web Registration:** registration to a case as an interested party
- **Web Consultation:** remote consultation of the file open for consultation by registered interested parties;
- **Web Notification:** communication from the Commission to registered interested parties of documents (open and sensitive) pertaining to a proceeding;
- **Web Submission:** submission of documents (open and sensitive) by interested parties in a proceeding (file upload and online forms modules).

How to get access¹ to TRON.tdi?

Provided you are an interested party (or a legal representative of an interested party) to one of the cases available in TRON, you are invited to follow the procedure below.

Step 1: Open the home page

Connect to [TRON.tdi's home page](#):

¹ If you encounter any problem you may contact the Trade Service Desk by email (TRADE-SERVICE-DESK@ec.europa.eu) or by phone (+32.2/297.97.97).


TRADE | TRON.tdi

European Commission > Trade > TRON.tdi

TRON.tdi

TRON.tdi is an electronic platform serving as a single contact point for electronic communication between interested parties in Trade Defence proceedings and the European Commission, Directorate-General of Trade.

TRON.tdi proposes four main functionalities:

- Web registration: registration to a case as an interested party
- Web consultation: remote consultation of the file open for consultation by interested parties
- Web notification: communication from the Commission to interested parties of documents (open and limited) pertaining to a proceeding;
- Web submission: submission of documents (open and limited) by interested parties in a proceeding.

You can [sign in](#) with your EU Login account.

If you do not have an EU Login account, please follow the [instructions](#).

List of cases:

- AD586 Tableware and kitchenware (ceramic)
- R572 Ferro-silicon
- R573 Biodiesel
- R574 Biodiesel
- R688 Bicycles
- R716 Sulphanilic acid
- R730 Aluminium foil (certain)
- R737 Ductile pipes (tubes and pipes of ductile cast iron)
- R738 Ring binder mechanisms
- SEP Complaint forms
- UT-48 Biodiesel

[Getting started](#) | [User's guide](#) | [Glossary](#) | [FAQ](#) | [Terms of use](#) | [Privacy statement](#) | [Cookies](#) | [EC legal notice](#)

Version: 5.0.0.18 (2021-11-11 11:48:20)

If you encounter any problem please contact the Service Desk by email (TRADE-SERVICE-DESK@ec.europa.eu) or by phone (+32.2/297.97.97).

Step 2: Sign in using EU login

Click on the ***sign in*** link.

The EU Login page is displayed:

EU Login
 One account, many EU services

Where is ECAS? ⓘ

English (en)

Tron requires you to authenticate
Sign in to continue

Use your e-mail address

Next

[Create an account](#)

Or

Or use the eID of your country


[Select your country](#)

Easy, fast and secure: download the ECAS app


 Download on the App Store


 GET IT ON Google Play


 Get it from Microsoft

EU Login is the service allowing users to access most of the digital systems used by the European institutions.

If you don't have an EU Login account yet:

Click on the **Create an account** link in the page above and create your account.

Create an account

[Help for external users](#)

First name

Last name

E-mail

Confirm e-mail

E-mail language

English (en) ▼

Enter the code




☐ By checking this box, you acknowledge that you have read and understood the [privacy statement](#)

Create an account

IMPORTANT: The email address associated to your EU Login account must be the personal professional email address you are using for emailing purposes with the Trade Defence directorate.

A typical personal professional address looks like [firstname.lastname@yourcompany.com](#). Emails addresses such as [info@yourcompany.com](#) or [export-dpt@yourcompany.com](#) will not be considered personal.

If you already have an EU Login account:

If you already have an EU Login account associated to your personal professional email address, please use your existing account – do not create a new EU Login account.

It is advised to register your mobile number in your EU Login account as soon as possible as it is used to access sensitive information via double authentication. You can find the instructions here:

<https://tron.trade.ec.europa.eu/tron/resources/documents/mobileRegistration.pdf>

Step 3: Get access to your personal page

a. If you are already configured properly in our directory of parties:

After a successful sign in the system will display your personal home page with your list of cases and the possibility to register for any case:

The screenshot displays the TRON.tdi user interface. At the top, there is a header with the European Commission logo and the text 'TRADE | TRON.tdi'. Below this, a navigation bar includes 'Home', 'Consultation', 'Submissions', and 'F. FORTSTTRON'. The main section is titled 'My cases' and contains a grid of case cards. Each card lists a case name and provides links for 'Consultation', 'Submission', and 'Contacts'. The cases shown are: AD586 Tableware and kitchenware (ceramic), R572 Ferro-silicon, R573 Biodiesel, R688 Bicycles, R716 Sulphanilic acid, R730 Aluminium foil (certain), and R737 Ductile pipes (tubes and pipes of ductile cast iron). Below the 'My cases' section, there is an 'Other case' section with links for 'Submission for a new case' and 'Registration as an Interested Party'. At the bottom, a footer contains a list of links: 'Getting started', 'User's guide', 'Glossary', 'FAQ', 'Terms of use', 'Privacy statement', 'Cookies', and 'EC legal notice'. It also includes a version number 'Version: 5.0.0.18 (2021-11-11 11:48:20)' and contact information for the Service Desk.

European Commission | TRADE | TRON.tdi

European Commission > Trade > TRON.tdi

Home | Consultation | Submissions | F. FORTSTTRON

My cases

AD586 Tableware and kitchenware (ceramic) Consultation Submission Contacts	R572 Ferro-silicon Consultation Submission	R573 Biodiesel Consultation Submission Contacts	R688 Bicycles Consultation Submission
R716 Sulphanilic acid Consultation Submission Contacts	R730 Aluminium foil (certain) Consultation Submission Contacts	R737 Ductile pipes (tubes and pipes of ductile cast iron) Consultation Submission Contacts	

Other case

Submission for a new case
Registration as an Interested Party

Getting started | User's guide | Glossary | FAQ | Terms of use | Privacy statement | Cookies | EC legal notice

Version: 5.0.0.18 (2021-11-11 11:48:20)

If you encounter any problem please contact the Service Desk by email (TRADE-SERVICE-DESK@ec.europa.eu) or by phone (+32.2/297.97.97).

b. If you are not yet configured properly in our directory of parties:

After a successful sign in the system will display your personal home page with the possibility to register for any case:

The screenshot displays the TRON.tdi web interface. At the top, a dark blue header contains the breadcrumb 'European Commission > Trade > TRON.tdi'. Below this, a navigation bar includes a home icon, a 'Home' link, and two tabs: 'Submissions' and 'F. TESTfdr'. The main content area is divided into two sections: 'My case' and 'Other case'. Under 'Other case', there are two links: 'Submission for a new case' and 'Registration as an Interested Party'. A footer bar contains a list of links: 'Getting started', 'User's guide', 'Glossary', 'FAQ', 'Terms of use', 'Privacy statement', 'Cookies', and 'EC legal notice'. Below the footer bar, the version '5.0.0.18 (2021-11-11 11:48:29)' is displayed. At the very bottom, a message states: 'If you encounter any problem please contact the Service Desk by email (TRADE-SERVICE-DESK@ec.europa.eu) or by phone (+32.2/297.97.97)'.

Q&A for access-related matters

I need access to the non-confidential file of several cases. Do I need multiple EU Login accounts?

No, you should use a single EU Login account.

Colleagues of mine also need access to the non-confidential file. Do they need their own EU Login account?

Yes. The access to the non-confidential file is strictly personal. Sharing an EU Login account with colleagues is not allowed.

Where can I find the functional mailbox of a case?

The name(s) of the functional mailbox(es) is(are) communicated in the notice of initiation of the relevant proceeding. A typical functional mailbox looks like this: TRADE-ALUFOIL-AD610-DUMPING@ec.europa.eu.

You can find all the cases publications links on the following page: <http://trade.ec.europa.eu/tdi/>